



A notice to the Patients of Dr. Craig Smith,

On March 25, 2019, Dr. Craig Smith was the subject of a disciplinary hearing with the Collège des Médecins du Québec. Since then, Dr. Smith has not worked at Santé Mont-Royal

Dr. Smith is now continuing his professional activities at a new location:

**Santé Family Médecine**

6000 Côte-Des-Neiges, Suite 405

Montréal, QC H3S 1ZB

T: 514-980-5060 F: 514-565-9804

[reception.santefamilymedicine@gmail.com](mailto:reception.santefamilymedicine@gmail.com)

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We understand you may have questions regarding what happens next.

**Am I still a patient of Santé Mont Royal?**

No. Because patients are registered with individual doctors rather than clinics, Dr. Smith remains your family doctor, unless you decide to deregister from his practice (see below).

However, you are still welcome to come to our urgent care clinic for urgent matters by booking an appointment on-line or through Tap Medical.

## **What if I no longer want Dr. Smith to be my doctor?**

If you choose to de-register from Dr. Smith's practice, you must follow these steps;

- 1) Contact the RAMQ at 1-800-561-9749
- 2) Register on-line on the *List To Find A Family Doctor* <https://www.quebec.ca/sante/trouver-une-ressource/consulter-un-professionnel/inscription-aupres-dun-medecin-de-famille/>
- 2) Contact the access desk for orphan clients in your territory.

Santé Mont Royal does not have the capacity to transfer Dr. Smith's patients to a new family doctor at our clinic. However, our urgent care clinic is open to all of Dr. Smith's patients by appointment.

## **What do I do if I am waiting for results?**

The results will be sent to Dr. Smith. If you remain his patient, he will follow up with you himself. If you have de-registered from Dr. Smith's practice but require follow-up, Dr. Smith will inform Santé Mont Royal so that you can be seen in our urgent care clinic.

We regret any distress or confusion this situation may have caused, and we thank you for your understanding.

Sincerely,

*The management team of Santé Mont-Royal*