

Sante Mont-Royal & COVID-19 Pandemic

We will be making changes in the way we deliver your care.
Our goal is to minimize potential exposure to as many people as possible.

Urgent Care Clinic:

Our urgent care clinic will be available ONLY to patients registered to one of our family physicians, for acute issues.

Family Practice:

We will no longer be booking routine appointments (including routine physicals, pap smears and ear syringes). If you have an appointment scheduled currently, you will be contacted to cancel or amend this appointment.

Additionally, we will be reviewing our schedules and incoming appointments - those that can be accomplished safely by telephone or a virtual visit (information to follow) will be booked as such. Those visits that are of a more urgent nature and require an in-person visit, will still be offered this option. Appointments will be spaced out to minimize contact in the waiting room.

In order to help reduce the spread of the virus - we ask for your help:

If you have a fever, cough or difficulty breathing, have travelled outside of the country, or have had contact with someone with respiratory symptoms and travel, **YOU MUST CALL 811.**

**** Do not present yourself to any urgent care clinic or emergency room unless it is a true EMERGENCY.**

As a community, our responsibility at this time, is to minimize the virus spread and the impending impact on our healthcare system.

Social obligations:

We urge you to wash your hands and just stay home. Please reconsider attend large public venues, events and travelling. The more successful we are at social distancing, the best chance we have at minimizing the impact of this virus.

Thank you for your patience and understanding as we navigate this. These changes will be regularly assessed and are in place until further notice.